



# Direct Select Order – U.K.

## How To Order

1. Call your Reliv Distributor, or
2. Call head office, Monday to Thursday from 9:00 am to 5:00 pm  
Friday from 9.00 am to 4.30 pm.
3. Enroll in the Direct Select Auto-Ship Programme (see below).

## Reliv Europe Limited

Unit 10, Colemeadow Road  
North Moons Moat,  
Redditch, Worcestershire B98 9PB  
Tel: 01527 592878  
Fax: +44 (0) 1527 590939  
Email: euadmin@relivinc.com

### CONTRACT OF SALE BETWEEN:

Distributor's Name TAN KOK HUI  
I.D. 1491227960 Date \_\_\_\_\_  
Address \_\_\_\_\_  
Town \_\_\_\_\_ Post Code \_\_\_\_\_  
Tel \_\_\_\_\_ Email: info@livewelltoday.info

Customer's Name \_\_\_\_\_  
Address \_\_\_\_\_  
Town \_\_\_\_\_ Post code \_\_\_\_\_  
Tel \_\_\_\_\_  
E-mail \_\_\_\_\_

ITEM	PRICE	QTY	TOTAL
EU91014 <b>Reliv Now® Original</b>	<b>£41.00</b>		
EU91022 <b>Reliv Classic®</b>	<b>£41.00</b>		
EU91061 <b>FibRestore®</b>	<b>£38.50</b>		
EU91050 <b>Innergize!® Lemon</b>	<b>£25.20*</b>		
EU91051 <b>Innergize!® Orange</b>	<b>£25.20*</b>		
EU91016 <b>Reliv Now® for Kids Vanilla</b>	<b>£25.00</b>		
EU92120 <b>LunaRich C®</b>	<b>£58.80*</b>		
EU4577 <b>Shaker Cup</b>	<b>£ 0.60*</b>		
*Includes VAT at 20%			
		TOTAL	
		PACKAGING & HANDLING	
		GRAND TOTAL	

### PACKAGING & HANDLING

RETAIL UP TO £118.75 ADD £9.50.      RETAIL £600 - £1999.99 ADD 6%.  
RETAIL £118.76 - £599.99 ADD 8%.      RETAIL OVER £2000 ADD 3%.  
**\* PLUS 20% VAT If ordering only Innergize! or LunaRich C**

### PAYMENT/AUTHORISATION

Cheques payable to Reliv Europe Ltd. or  
Credit Card :

VISA     MASTERCARD     SWITCH     OTHER

CARD NUMBER \_\_\_\_\_

EXPIRY DATE \_\_\_\_/\_\_\_\_/\_\_\_\_      ISSUE NO \_\_\_\_\_

START DATE (SWITCH ONLY) \_\_\_\_/\_\_\_\_/\_\_\_\_

CUSTOMERS NAME \_\_\_\_\_

SIGNATURE \_\_\_\_\_

### AUTO SHIP PROGRAMME

Please enrol me in Reliv's Direct Select Auto-Ship programme.

I understand that the above order will be automatically dispatched to me each month within the selected time frame below. You may cancel your contract at any time up to 14 days after delivery of your first order. For details, see the panel to the right and the cancellation form below. After the first delivery, your auto-ship arrangement can be changed or cancelled by 7 days' notice

1st-7th       8th-15th  
 16th-22nd       23rd-Month End

SIGNATURE \_\_\_\_\_

Prices shown include UK VAT. Prices may vary if ordering outside the UK.

**Each Reliv Distributor is an independent seller. This Customer Order confirms your contract to buy goods from the Independent Reliv Distributor named above.**

You may cancel your order at any time up to 14 days after delivery of the goods. To do so you must make a clear statement of your wish to cancel. That statement may be communicated by letter or email; the notice will take effect when it is posted or sent. You can use the Cancellation Form below but you do not have to; however you must include all the relevant identifying information detailed in the Cancellation Form in whatever communication you send. If you purchased the products through a Reliv distributor, you must notify the distributor of your wish to cancel the order within 14 days of the date of delivery of the goods and then return the goods to them (at your own expense) within 14 days of the date of your cancellation. You should not open or use the products: they should be in the same condition as they were delivered to you, and preferably in the original packaging. If you purchased the products directly from Reliv you should notify us of your wish to cancel the order within 14 days of the date of delivery of the goods by contacting us at Reliv Europe Limited, Unit 10, Colemeadow Road, North Moons Moat, Redditch, Worcestershire, B98 9PB, and then return the goods (at your own expense), in unopened and unused condition and preferably in the original packaging, to the same address within 14 days of the date of cancellation. For further information, please refer to our Returns Policy which can be found on our website at [www.reliv.co.uk](http://www.reliv.co.uk) Provided that any goods which you have received under the cancelled contract have been returned in accordance with this procedure to either your distributor or to Reliv (as applicable and at your own expense) within 14 days of your notice of cancellation, you will be entitled to receive a full refund using the same means of payment as you used for your payment. The distributor/Reliv will refund you in the same form in which your payment was made. You will incur no fees for that reimbursement.



Reliv Europe Ltd. is a member of the Direct Selling Association and is registered in England and Wales under No. 3022070. It requires its distributors to comply with the DSA codes of practice.

**Cancellation form** [Complete and return this form only if you wish to cancel the contract]

To: Reliv Europe Limited, Unit 10 Colemeadow Road, North Moons Moat, Redditch, Worcs, B98 9PB. Fax: 01527 590939 Email: euadmin@relivinc.com

I/We\* hereby give notice that I/we\* cancel my/our\* contract of sale of the following goods: \_\_\_\_\_

Order Number: \_\_\_\_\_ Ordered on\*/received on\* \_\_\_\_\_ Name of consumer: \_\_\_\_\_

Address of consumer: \_\_\_\_\_ Signature of consumer: \_\_\_\_\_ Date: \_\_\_\_\_

\*delete as appropriate

**Product Guarantee**

In addition to these legal rights set out overleaf, Reliv Europe Limited offers a 30 day No Quibble Guarantee, that if for any reason you change your mind about your purchase you may claim a refund of the price you paid for the products. Under this Guarantee you will not be entitled to a refund of the original shipping cost. If you purchased the products through a Reliv distributor, you should notify the distributor of your claim for a refund under the Guarantee within 30 days of the date of the invoice for the goods ordered. You must then return the products to the distributor within 7 days of your giving notice of your wish to make a claim under the Guarantee. The cost of any return postage will be at your own expense. The distributor will refund you in the same form in which your payment was made. If you purchased the products directly from Reliv you should inform us in writing at Reliv Europe Limited, Unit 10, Colemeadow Road, North Moons Moat, Redditch, Worcestershire, B98 9PB, Telephone: +44 (0) 1527 592878, Fax: +44 (0) 1527 590939 email: euadmin@relivinc.com, within 30 days of the date of the invoice for the goods and then return the goods to the same address within 7 days of the date of your notice of claim.

When making a claim for a refund under this Guarantee, and when returning goods, please include the following information:

- (i) The consumer's (your) address
- (ii) The description of the goods
- (iii) The date of the order
- (iv) Any reference number on the order

**Total Satisfaction**

We are sure you will be completely satisfied with your purchase. However, if you are not, please contact our Customer Services Team at Reliv Europe Limited, Unit 10, Colemeadow Road, North Moons Moat, Redditch, Worcestershire, B98 9PB. Telephone: +44 (0) 1527 592878, Fax: +44 (0) 1527 590939. Email: euadmin@relivinc.com, giving full details of your complaint as well as your contact details. If still not satisfied, contact the Direct Selling Association which operates an out-of-court complaint handling service. For details of this and of the DSA Codes of Practice, contact DSA, 30 Billing Road, Northampton NN1 5DQ, tel 01604 625700, email: info@dsa.org.uk, or visit the DSA website: dsa.org.uk